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4709 Triangle St. • McFarland, WI 53558    608-278-9900    Fax: 608-838-3582    [www.airquality-systems.com](http://www.airquality-systems.com)

February 14, 2022

Dear Air Quality Customer,

My name is Alan Lord. My wife, Karyn, and I are one of the two owners of Air Quality Systems, and we want to let you know we are retiring as of February 25, 2022. The other owner of Air Quality Systems, Larry Davies, is also the owner of All Comfort Services. All Comfort Services is excited to provide services to our customers in their service area.

We have thoroughly enjoyed working with you and serving you over the years and know we are leaving you in capable hands. Larry Davies and Alan have been working together for over 40 years, and you can feel secure knowing that our team and their team are ready to help make the transition smooth and beneficial to you.

Here are a few details and benefits I hope will help during this transition:

- **Our team:** You will be happy to know that 50 percent of our team is joining All Comfort Services.
- **Warranties:** All Comfort Services will facilitate any existing manufacturer warranties and will be responsible for our one-year labor warranties on units Air Quality installed.
- **Services:** All Comfort Services performs service, repair, and replacement of heating, cooling, and indoor air systems. A bonus is that All Comfort Services also provides plumbing and electrical services.
- **Scheduling Appointments:** I've given All Comfort Services your contact information to make an easy transition. When you call, they will be able to welcome you and get any appointments scheduled as needed. In the meantime, if you need work done, don't hesitate to get in touch with All Comfort Services' customer service team:  
**Phone:** 608-838-7300 • **Email:** [info@allcomfortservices.com](mailto:info@allcomfortservices.com) • **Website:** [www.allcomfortservices.com](http://www.allcomfortservices.com)
- **Mobile Home and Customers Outside All Comfort Services' Service Area:** While All Comfort Services traditionally does not service mobile homes, they will honor any active labor warranties. The same goes with customers outside their service area, All Comfort will honor any active labor warranties. For mobile home service, one option is GH Heating and AC, Evansville, WI, George Howell, call 608-882-3900.

You should be receiving a welcome letter from All Comfort Services within the next week. If you have any questions, please get in touch with All Comfort Services' customer service team. We want you to know how much we appreciate your trust in our team. Your new service partner, All Comfort Services, brings the same professional experience and attention to detail.

Sincerely,

A handwritten signature in black ink, appearing to read 'Alan Lord', with a long horizontal flourish extending to the right.

Alan Lord, Owner, Air Quality Systems

A handwritten signature in black ink, appearing to read 'Karyn Lord', with a long horizontal flourish extending to the right.

Karyn Lord, Owner, Air Quality Systems